



Safeguard your client's identity and reputation

Your clients have worked hard to build a strong financial position and a solid reputation. Among the most important of these assets is their personal information. With a Nationwide Private Client homeowners policy, your clients receive Identity Theft Assistance benefits so they have help properly securing their future.

Always available and ready to respond on your client's behalf

Our trusted partner, Europ Assistance USA, will act as your client's personal advocate if their identity is ever compromised. Should identity theft or fraud occur, a team of experts will do the following*:

- Obtain the list of their creditors and contact them with separate, itemized fraudulent account statements for each fraudulent occurrence
- Report fraudulent activity to local authorities and forward a report to their creditors
- Help prevent additional damage to your client's credit by directly contacting major credit bureaus to place fraud alerts
- Report the identity theft to the Federal Trade Commission
- Assist your client in replacing documents including driver's license, passport, Social Security card or other identification
- Provide foreign language translation whenever necessary (e.g. if your client is overseas and needs help communicating with local police to file a report)
- Provide an emergency cash advance if identity theft occurs while away from home
- Help your client untangle the consequences of medical identity theft
- Review credit and non-credit related records with your client to determine the extent of damage that has been incurred
- Provide your client with ongoing monitoring and alerts of fraudulent activity associated with their name, address, Social Security number and date of birth

*Restrictions apply, see policy for details.

ID Theft Assistance Coverage, continued

If your client experiences activity related to identity theft or fraud, we will refer your client to legal intervention (subject to the terms of our agreement) that does not reduce coverage limits.

As part of this coverage, your clients also have access to the Online Data Protection Suite software that can be downloaded onto their personal computer. Designed to protect your clients against criminals who use malicious key logging and phishing attacks to steal personal information, this software includes additional layers of protection:

- **DataScrambler™** is inserted into your client's browser and shows their actual keystrokes being replaced by alternate keystrokes, providing a visual display of how their information is being continuously protected
- **PhishBlock™** automatically identifies a scam site and launches a warning page to inform your client before they access an unsecured page

Additionally, your clients have the option to enroll in credit monitoring at nationwide.com/identity, which is included with Identity Theft coverage. Upon enrollment, your clients will receive access to their TransUnion credit report and score throughout the year. They will also be notified within 24 hours if there are any changes to their credit report.

Any client who suspects they are a victim of identity theft, or even at risk due to the loss of personal documents should call our Claims Department 24 hours a day, 365 days a year toll-free at (855) 473-6410.

Our financial strength

We are a company that has been in business since 1926, and holds an A1 rating from Moody's and an A+ rating from A.M. Best and S&P.

We are dedicated to unlocking profitable growth opportunities for our agents and brokers while working relentlessly to meet the distinctive coverage and service needs of our clients. We measure our success by the relationships we build and the trust we earn.

Unlocking opportunities[®]

nationwide.com/privateclient

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